

Christopher J. Vance

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Objective

To obtain a position in an industry that allows me to utilize my skills to effectively release a quality application to the mobile marketplace.

Summary

- Experience with black-, white-, and grey-box testing web-based, as well as mobile, applications
- Solid knowledge of SDLC and software QA Methodologies
- Experience in designing test documentation, such as test cases, bug reports, and check lists
- Write clear and concise bug reports and verify status in new builds
- Excellent analytical, communication, and problem-solving skills
- Experience in network topology and scalability

Experience

System Administrator

Beverly Hills, CA

June 2014/Present

ACTV8me

- Licensing and vendor management
- Nagios administration for services
- AWS and cloud based systems administration
- Oculus Rift and Leap Motion support
- Network setup and support 25-user base iOS
- Provide manual testing of content, campaign, and promotion generation
- Provide bug reports for Android and iOS applications
- Provide bug reports for Web-based applications
- Research and implementation of mobile asset (tablet/phone) tracking and management

Digital QA Engineer

AMCI Global

Marina del Rey, CA

August 2013/October 2013

- Worked with developers to push content to Android devices using in-house MDM
- Assisted in planning, implementation, and support of Nissan360 Test-Drive Queue System using Android NFC and mobile app reservations
- OnDemand GeoTracking through Android Device GPS
- Hands-on Android device signal strength (Wi-Fi and data) verification
- Provided documentation for application updates, installation, and use
- Manually tested all application releases, submitting all bug reports to development
- Regression testing and verification of previous version issues
- Provided iOS application support for 40 concurrent connections

- Performed user experience data collection
- Provided documentation and assessment of user experience

Delivery Engineer/Analyst

Tactara

Los Angeles, CA

January 2012/August 2013

- Experience with JIRA in an AGILE work-space tracking bugs, features, and improvements
- Managed over 10,000 domains, revenue, and IP Address assignments
- Daily monitoring of IP space statistics (opens/clicks/revenue)
- Audited IP Address allocation for unused servers and IP Addresses
- Configuration of PowerMTA (basic Linux commands)
- Tested implementation of click-tracking with mobile devices (iOS, Android, Win) through both device web browser and OS specific apps
- CEP mail scheduling for Gmail, Microsoft, AOL, and Yahoo!
- Wrote, planned, and executed the development of internal process automation
- Quality Assurance for mail server processes
- Quality Assurance for IP, revenue, and media
- Lead the re-evaluation process of intranet mailing web-app
- Lead the consolidation of company 'Doing Business As' accounts, domains, and registrations following strict guidelines provided by the CAN-SPAM Act

Network Administrator

Innovations Branding House

Paducah, KY

March 2008/October 2011

- Administration of Windows 2008 Server for IIS 7.5, PHP 5, MySQL 5, Apache EMU (APE), FTP
- Administration of Windows 2008 Server (File Shares/10 Users)
- Administration, installation, support, and updates of web-sites (HTML, CMS/WP/Joomla!)
- Administration of iMail (IPSwitch), leading migration into Rackspace Apps
- Created and implemented system time-based rules for backup/restore of both system and MySQL services
- Wrote, planned, and executed the migration of 200+ web-site services to cloud-based, load-balanced services
- Wrote, planned and executed the migration of 500+ iMail (IPSwitch) accounts to Rackspace Hosted Exchange
- Provided support for site connections through FTP, Adobe Contribute, and Adobe DreamWeaver
- Provided support for email connections through mobile devices, Rackspace Apps, Hosted Exchange Services
- Assisted in Sales consultation meetings to plan client's requirements for online presence

Systems Administrator Assistant

Schroeder Publishing

Paducah, KY

September 2006/August 2007

- Executed backup and archive practices of publications to LTO Veritas Tape System
- Executed the installation and configuration of ColorBurst Print Queue (Server: WinXP, Client: OS X, Devices: Epson 7600 and 7800)
- Wrote and executed new process for decreasing wasted time during FlightCheck and InDesign to PDF publication conversions

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- Published PDF publications to Internet book preview service: "Peek Inside the Book"
- Provided support for MAC OS X (Tiger) desktop systems
- Provided support for Microsoft Windows 2003 Servers, File Servers, Printer Servers, and Queue Managers
- Provided support for publication approved scanners

IT & Customer Support Specialist

StreamerNet Corporation

Murray, KY

June 2005/June 2006

- Provided customer support and issue tracking
- Planned, implemented, and supervised internship program (Murray State University, TSM)
- Lead implementation and scalability of Windows Media Servers
- Lead development of streaming media through non-connected wireless routers (WDS)

Education

Master of Science in Management Technology (May 2005)

Murray State University, Murray, KY

- Specializing in Engineering, Telecommunications, Wireless, Industrial Supervision and Management

Bachelor of Science in Telecommunications Systems Management (December 2003)

Murray State University, Murray, KY

- Specializing in TCP/IP, LAN/WLAN, Wireless/Cellular, Cisco Routing, E-Commerce and Business

Associate of Science in Networking and Information Systems Technology (June 2001)

Kentucky Community & Technical College, Paducah, KY

- Specializing in Windows NT/2000 Server Administration, IP Address Allocation

Associate of Applied Science in Information Technology (August 2001)

Kentucky Community & Technical College, Paducah, KY

- Specializing in Cisco Configuration, VoIP, Topology and Security

References

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Schroeder Publishing

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