**Christopher J. Vance**

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**Objective**

To obtain a position in an industry that allows me to utilize my skills to effectively release a quality application to the mobile marketplace.

**Summary**

* Experience with black-, white-, and grey-box testing web-based, as well as mobile, applications
* Solid knowledge of SDLC and software QA Methodologies
* Experience in designing test documentation, such as test cases, bug reports, and check lists
* Write clear and concise bug reports and verify status in new builds
* Excellent analytical, communication, and problem-solving skills
* Experience in network topology and scalability

**Experience**

**System Administrator** Beverly Hills, CA June 2014/Present
ACTV8me

* Licensing and vendor management
* Nagios administration for services
* AWS and cloud based systems administration
* Oculus Rift and Leap Motion support
* Network setup and support 25-user base iOS
* Provide manual testing of content, campaign, and promotion generation
* Provide bug reports for Android and iOS applications
* Provide bug reports for Web-based applications
* Research and implementation of mobile asset (tablet/phone) tracking and management

**Digital QA Engineer**AMCI Global Marina del Rey, CA August 2013/October 2013

* Worked with developers to push content to Android devices using in-house MDM
* Assisted in planning, implementation, and support of Nissan360 Test-Drive Queue System using Android NFC and mobile app reservations
* OnDemand GeoTracking through Android Device GPS
* Hands-on Android device signal strength (Wi-Fi and data) verification
* Provided documentation for application updates, installation, and use
* Manually tested all application releases, submitting all bug reports to development
* Regression testing and verification of previous version issues
* Provided iOS application support for 40 concurrent connections
* Performed user experience data collection
* Provided documentation and assessment of user experience

**Delivery Engineer/Analyst**Tactara Los Angeles, CA January 2012/August 2013

* Experience with JIRA in an AGILE work-space tracking bugs, features, and improvements
* Managed over 10,000 domains, revenue, and IP Address assignments
* Daily monitoring of IP space statistics (opens/clicks/revenue)
* Audited IP Address allocation for unused servers and IP Addresses
* Configuration of PowerMTA (basic Linux commands)
* Tested implementation of click-tracking with mobile devices (iOS, Android, Win) through both device web browser and OS specific apps
* CEP mail scheduling for Gmail, Microsoft, AOL, and Yahoo!
* Wrote, planned, and executed the development of internal process automation
* Quality Assurance for mail server processes
* Quality Assurance for IP, revenue, and media
* Lead the re-evaluation process of intranet mailing web-app
* Lead the consolidation of company ‘Doing Business As’ accounts, domains, and registrations following strict guidelines provided by the CAN-SPAM Act

**Network Administrator**Innovations Branding House Paducah, KY March 2008/October 2011

* Administration of Windows 2008 Server for IIS 7.5, PHP 5, MySQL 5, Apache EMU (APE), FTP
* Administration of Windows 2008 Server (File Shares/10 Users)
* Administration, installation, support, and updates of web-sites (HTML, CMS/WP/Joomla!)
* Administration of iMail (IPSwitch), leading migration into Rackspace Apps
* Created and implemented system time-based rules for backup/restore of both system and MySQL services
* Wrote, planned, and executed the migration of 200+ web-site services to cloud-based, load-balanced services
* Wrote, planned and executed the migration of 500+ iMail (IPSwitch) accounts to Rackspace Hosted Exchange
* Provided support for site connections through FTP, Adobe Contribute, and Adobe DreamWeaver
* Provided support for email connections through mobile devices, Rackspace Apps, Hosted Exchange Services
* Assisted in Sales consultation meetings to plan client’s requirements for online presence

**Systems Administrator Assistant**Schroeder Publishing Paducah, KY September 2006/August 2007

* Executed backup and archive practices of publications to LTO Veritas Tape System
* Executed the installation and configuration of ColorBurst Print Queue (Server: WinXP, Client: OS X, Devices: Epson 7600 and 7800)
* Wrote and executed new process for decreasing wasted time during FlightCheck and InDesign to PDF publication conversions
* Published PDF publications to Internet book preview service: “Peek Inside the Book”
* Provided support for MAC OS X (Tiger) desktop systems
* Provided support for Microsoft Windows 2003 Servers, File Servers, Printer Servers, and Queue Managers
* Provided support for publication approved scanners

**IT & Customer Support Specialist**StreamerNet Corporation Murray, KY June 2005/June 2006

* Provided customer support and issue tracking
* Planned, implemented, and supervised internship program (Murray State University, TSM)
* Lead implementation and scalability of Windows Media Servers
* Lead development of streaming media through non-connected wireless routers (WDS)

**Education**

**Master of Science in Management Technology (May 2005)***Murray State University, Murray, KY*

* Specializing in Engineering, Telecommunications, Wireless, Industrial Supervision and Management

**Bachelor of Science in Telecommunications Systems Management (December 2003)***Murray State University, Murray, KY*

* Specializing in TCP/IP, LAN/WLAN, Wireless/Cellular, Cisco Routing, E-Commerce and Business

**Associate of Science in Networking and Information Systems Technology (June 2001)***Kentucky Community & Technical College, Paducah, KY*

* Specializing in Windows NT/2000 Server Administration, IP Address Allocation

**Associate of Applied Science in Information Technology (August 2001)**
*Kentucky Community & Technical College, Paducah, KY*

* Specializing in Cisco Configuration, VoIP, Topology and Security

References

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